

2024 WATER QUALITY REPORT CARD

SAFE WATER IS ESSENTIAL

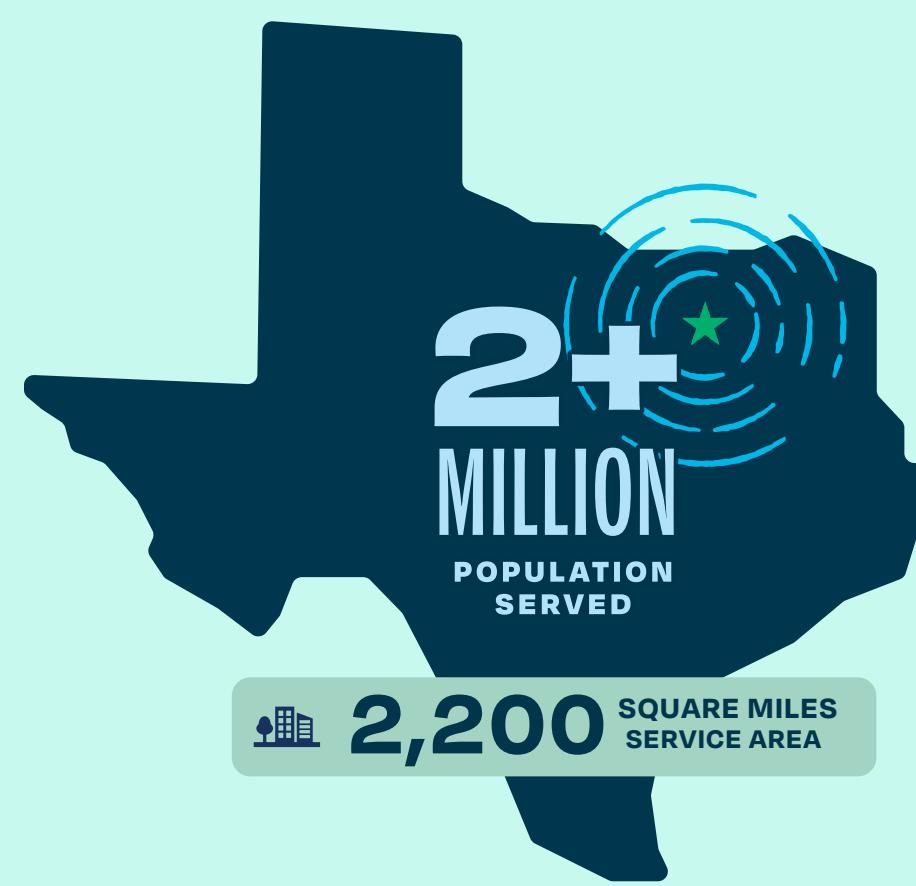
Public health and community well-being rely on access to safe, treated drinking water. The treatment processes used by North Texas Municipal Water District (NTMWD) are among the best and most highly effective available to protect public health, and ensure over two million North Texans in our Member Cities and Customers have safe, reliable water every day year-round. NTMWD works diligently behind the scenes through a dedicated team of essential workers who live and work in the same communities we serve to uphold the quality of life we all love.

PROTECTING WATER QUALITY

NTMWD's top priority is to keep drinking water safe. That's why we continuously monitor and conduct nearly 140,000 test per year. The water treated and distributed by NTMWD continues to meet or surpass Safe Drinking Water Standards established by the U.S. Environmental Protection Agency (EPA) as well as regulations set by the Texas Commission on Environmental Quality (TCEQ).

SHARING RESULTS

NTMWD publishes a Water Quality Report annually to provide an overview of water quality during the previous year. You can read the full report at NTMWD.com/Water-Quality-Reports.



2,200 SQUARE MILES SERVICE AREA

20

MAJOR RAW AND TREATED WATER PUMP STATIONS

7

WATER TREATMENT PLANTS
946 MILLION GALLONS/DAY (MGD) CAPACITY

695+

MILES OF WATER TRANSMISSION LINES

WATER SAFETY

Key Detected Impurities	Why We Test	Likely Source?	Meets or Surpasses Safety Requirements
MICROBES			
Very small organisms such as Coliform bacteria (e.g. E.coli), Giardia & Cryptosporidium	Can make people sick	Naturally present in environment	YES
TURBIDITY			
Cloudiness of water from suspended particles measured to indicate effectiveness of filtration	The clearer the water, the better!	Common soil runoff	YES
FLUORIDE			
Naturally occurring mineral in our water source; adjusted to promote strong teeth	High levels can cause stains on teeth	Erosion of natural deposits	YES
ELEMENTAL METALS			
Copper and Lead	High levels can cause health issues	Corrosion of indoor plumbing, erosion of natural deposits	YES
DISINFECTANT RESIDUALS & BYPRODUCTS			
Byproducts of water disinfection process such as trihalomethanes, & haloacetic acids	High levels can cause health issues	Water disinfection process	YES

A GOOD VALUE

\$1.50
FOR A GALLON OF GROCERY WATER

\$0.01
FOR A GALLON OF TAP WATER

CONTAMINANTS WE TEST FOR

76+
REGULATED

19+
UNREGULATED



Regional. Reliable. Everyday.

For more information about your local drinking water quality, standards, source water protection and other questions, please call the EPA Safe Drinking Water Hotline at **800-426-4791**.

If you have questions regarding NTMWD water quality data, please visit NTMWD.com/Water-Quality for more information.